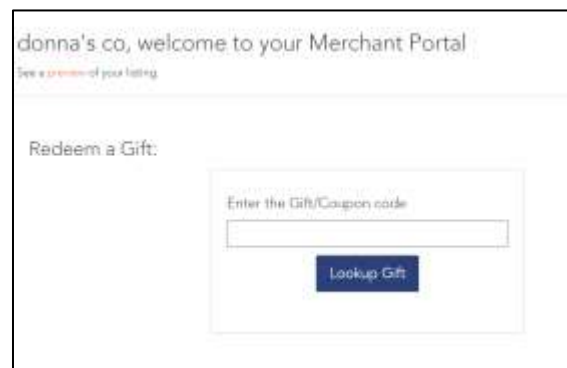




## Redeeming Your Express eGifts

IMPORTANT!!! You must redeem Express Gifts IN REAL TIME when the customer is making their purchase to 1) ensure there are sufficient funds on the card and 2) deduct the amount of the purchase from their card balance. If you do not, then Yiftee does not know a transaction has taken place and the card balance will not reflect it. THIS IS THE MERCHANT'S RESPONSIBILITY. Yiftee is not liable for transactions that are not redeemed live at time of purchase in this manner.

We suggest that you have an internet-connected device handy, near your PoS. It can be a tablet, computer or phone. Log in to your Yiftee Merchant Portal using your user name and password (<https://app.yiftee.com/login>). Leave it logged in. We'll call this your "Redemption Device." The screen looks like this:



Customer presents their Express Card printed on paper or on their mobile device like this:

Enter the code in your Redemption Device. Yiftee will reply and give you the available balance to spend on the card. This will match the amount on the customer's phone but a printed gift could show an old balance that doesn't reflect previous transactions.

If you'd like to refund an amount, choose "Refund" as the action.

The customer's Express Card balance is automatically updated to reflect the remaining amount.

